

Acceptable Use Policy

Last updated [24th, October 2021]

Effective Date [06th, December 2021]

This Acceptable Use Policy (“AUP”) describes the policies of Horizon Networks, Old Airfield Farm, Gloucester, Gloucestershire GL2 7NG, United Kingdom of Great Britain and Northern Ireland (the), email: legal@horizonnetworks.uk, phone: 07421353203 on the use, management and access that you are granted with when purchasing a product on our website (<https://billing.horizonnetworks.uk>). (the “Service”). By accessing or using the Service, you acknowledge that you and users that have gained access to Services through Customer accounts (“Users”) are responsible for the compliance with this Policy and agree to bound to it. If you do not consent to the same, please do not access or use the Service.

We may modify this AUP at any time without any prior notice to you and will post the revised AUO on the Service. The revised Policy will be effective 180 days from when the revised Policy is posted in the Service and your continued access or use of the Service after such time will constitute your acceptance of the revised AUP. We therefore recommend that you periodically review this page.

PROHIBITED USES

Illegal Activity: You may access and use Horizon Network Services for lawful purposes only. You are responsible for you or your Users access, store or distribute via Horizon Network Services. Horizon Networks prohibits use of Services for the distribution, or storage of any data or other material in violation of any applicable law or regulation. This prohibition includes but is not limited to the use, storage or transmission of data that is protected by copyright, trademark, trade secret, patent or other intellectual property right without proper authorisation and the use, storage or transmission of any material that constitutes illegal threat, defamatory or is otherwise unlawful. Some examples of unlawful content include but are not limited to:

- Infringement: Infringement of any intellectual property rights or other proprietary rights including, without limitation, material protected by copyright, trademark, patent, trade secret or other intellectual property right. Infringement could be the result of unauthorized copying, distribution or storage of software, pictures and videos.
- Offensive Materials: Material that is unlawful, defamatory, harassing, threatening, harmful, invasive of privacy or publicity rights, abusive or otherwise objectionable.

COMPLAINTS

Horizon Networks reserves the right to suspend access to Services. If Horizon Networks receives complaints from Internet users, through internet organisations or through other parties, Horizon Networks is not required to determine the validity of the complaints received before acting under this AUP. Horizon Networks has no obligation to forward the complaint to the Customer or User, or to identify the complaining parties.

SUSPENSION OR TERMINATION OF SERVICES

If Customers or Users engage in conduct or a pattern of conduct, including without limitation to repeated violations by a User whereby correction of individual violations does not, in Horizon Networks' sole discretion, correct a pattern of the same or similar violations, whilst using the Services that violates the AUP, or is otherwise illegal or improper, Horizon Networks reserves the right to suspend and/or terminate the Services or the User's access to the Services. Horizon Networks will attempt to notify the Customer or User of any activity in violation of the UAP and request that the User ceases in such activity, however in cases where the operation Horizon Networks is threatened or illegal activities, suspected fraud in connection with the use of Services, harassment or copyright infringement, Horizon networks reserves the right to suspend or terminate the Services or the User's access to the Services without notification.

Horizon Networks does not make any promise, nor does Horizon Networks have any obligation, to monitor or police activity occurring using the Services and will have no liability to any party, including a Customer and User, for any violation of the AUP.

INVESTIGATION AND ENFORCEMENT

Horizon Networks has the right, but is not obligated, to enforce this AUP through active investigation, litigation and prosecution. Horizon networks shall not be obligated to monitor or exercise any editorial control over any material stored, copied or distributed using the Services, but reserved the right to do so. Horizon networks reserves the right to take appropriate action against the Customer or a user for violations of the AUP.

COOPERATION WITH LAW ENFORCEMENT

Horizon Networks may also access and disclose any information (including transactional information) related to a Customer's or User's access and use of Horizon Networks Services for any lawful reason, including but not limited to, complying with law, protecting Horizon networks rights or property, protection Users from fraudulent, abusive or unlawful use of such services.

FILTERS

Horizon Networks reserves the right to install and use any software to detect and report violations of this AUP, including software designed to filter or terminate access to the Services. By accepting and using the Services and allowing Users to use the Services, User consents to allowing Horizon networks to collect information to help enforce the AUP.